Linda G Caron Assistant Nurse Manager 4South Special Procedures UWMC

- IR Procedural/Surgical outpatients and one night stay
- Biopsy patients Nephrology, Body Imaging and Hepatology
- Post Op Care
- Post ERCP/PEG
- EPS and Interventional Cardiology
- Infusion Therapy



- Stationary Workstations in halls and patient rooms
- Telemetry monitoring for up to 12 patients.
- Medtronic Units for both EPS and IPS on site
- 4South reception for 4S /4E(Moving Overnights to 4SE)
- 13 Infusion chairs (4S) and 10 stretchers for outpatient procedures(4E)
- Electronic Census Board
- Overnight Census 16
- Semi private and Private rooms
- Reverse Isolation Room 412
- Nutrition room Patient Use Only
- Call lights are visible/ audible and synchronized to RN/PCT Phone (Patient Care Technician)

20--30 infusion therapy patients per day

- 70-90 patients come through 4S/4E
- Provide telemetry monitoring for Interventional Cardiology, EPS and Arterial and Venous Sheath removal
- Post Operative overnight patients
- Back Up Tele monitored by the 4NE Tele tech

- Open 24 hours Monday 7am through Saturday 1900
- Saturday Close at 7pm
- Closed Sunday and some Holidays
- Saturday Discharge handled by CARDI/E staff



- For overnight outpatients Discharge between 9 and 11am or earlier using Discharge Readiness
- Discharge Reconciliation
- Patient Flow Supervisor manages patient placement or add on admissions call 8-9090
- Correct Power Plan, Required Fields checked, admission reconciliation, Correct encounter



- RN staff use text paging
- Weekly meetings with 4S/CVPU leaders for process improvement
- We call ordering Provider for questions before 6pm
- AM/Afternoon rounds check with the patient's nurse
- RNs carry spectro link phones check "Electronic Census Board"
- SBAR and CUS Team Steps Communication
- Handoff/Report is given by the Cath LAB/EPS RN please let them know about monitoring issues/plan

- 45 nurses and 6 Patient Care Technicians (PCT)
- 3 Nurse Techs for the summer months
- Seasoned RN team with some new Graduates
- Monitor insulin, heparin and other drips on our surgical, and procedural patients
- Med Surg Certified and ACLS Certified RN Staff
- 2 RN Triage Staff (Leja Goodman and Gayle Crawford)
- 4S Unit Phone 598-4670 Charge Phone 598-9000

- 4S Pharmacy Team: Yvonne Mark, PharmD Jennifer Mehlbergy, PharmD Ryan North, PharmD Pgr: 206-583-1166 Phone: 206-598-5367 email medspec@uw.edu
- Diabetic Consulting Cindy Sayre and Nancy Colobong-Smith via paging 598-6190 And the Glycemic Control Consult team. Heather Liem 598-9023
- Patient Flow Supervisor 598-9090
- ORCA Help <u>mcsos@uw.edu</u> Linda Caron RN3 4S ORCA Resource
- CPOE Support 897-ORCA
- Case Manager Julie Flor phone is 598-7285
- Social Work Assignments Vary by Service . Cardiology SW is Miko Mergens 598-6887 sm616@uw.edu

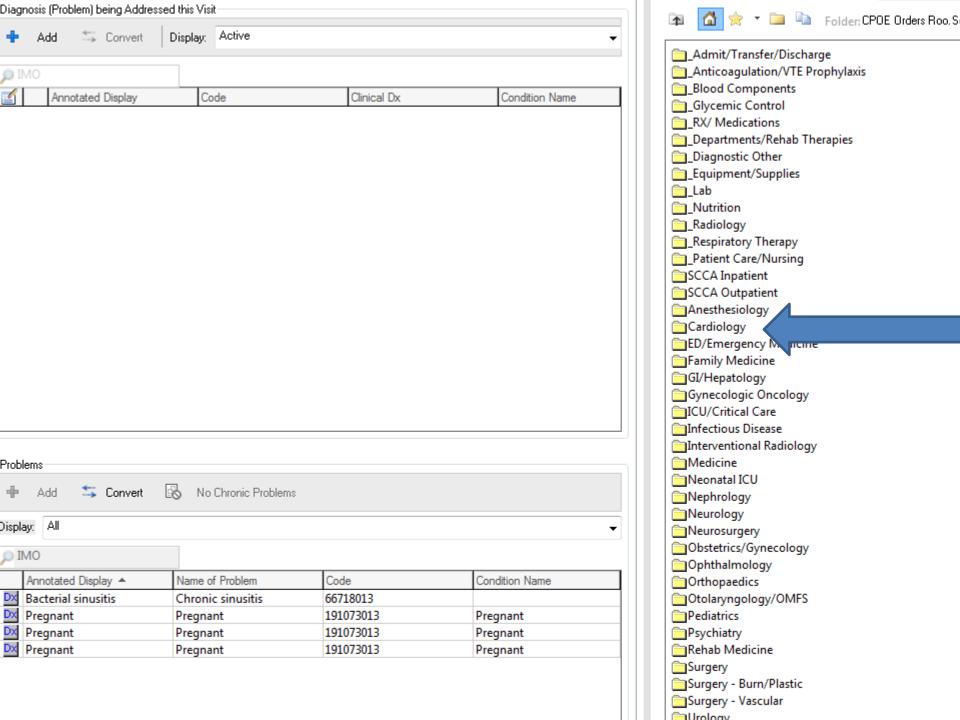
- Nurse Manager Cindy Brazell Office Phone(206) 598-6490 Fax: (206) 598-6036 Pager: (206) 340-3483 Email: cbrazell@u.washington.edu
- Assistant Nurse Manager Maureen Healy mhealy@uw.edu 598-4670
- Assistant Nurse Manager Educator Linda Caron caronlin@uw.edu 598-4670
- 4S Medical Director Dr. Thomas Hei thei@uwpn.org 598-6600

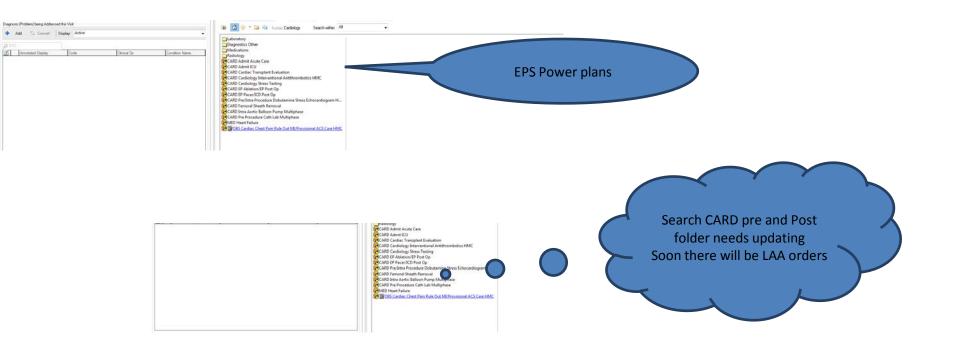


Know your HOV Default

- Search Patient U Number via HOV only
- Always double check the encounter you are entering an order on
- Never initiate Orders for 4S always enter in a planned state unless the patient is on the unit (coumadin) or on Unit needing Heparin
- Patients need Pre admits and need to go through admitting before you start your procedure.

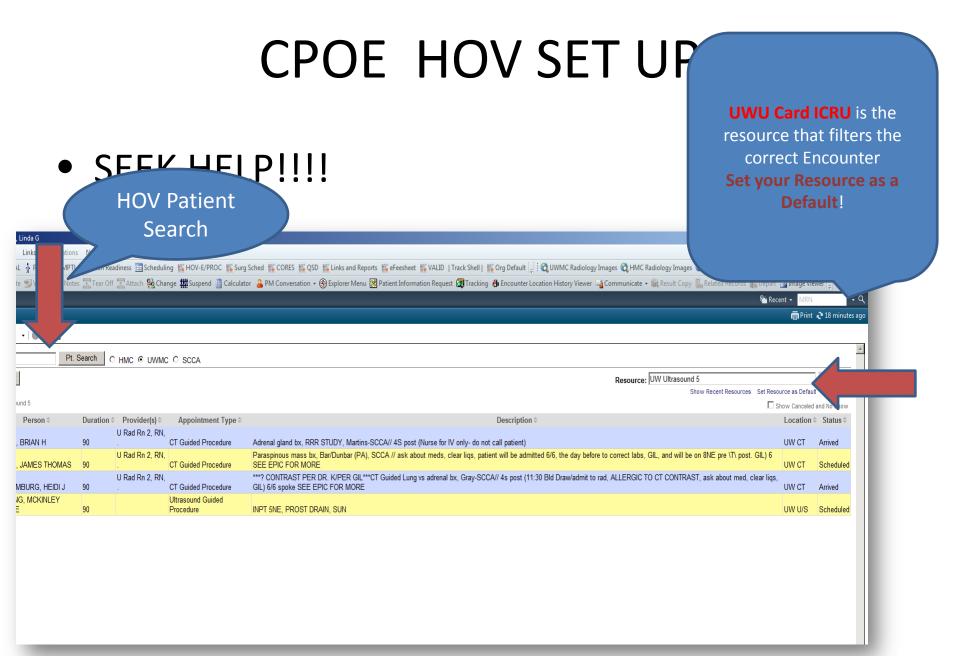
- Know your Power Plan Folder in CPOE
- Never order a patient to take own meds(consult pharmacy)
- Admit Reconciliation is Required for patients staying overnight
- Complete all required Fields
- Check over your work
- Insulin orders are in CPOE not in your Department Specific Folder
- Primary Services can write Primary Service PCA orders only
- Utilize Unit lists, Service list and Custom lists to help you find and even track your patients.





Cardiology Power Plans

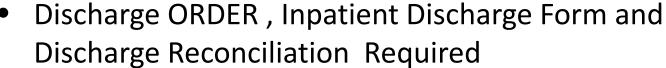
- HOV Resource Set to your Work flow Default (Angiography, Cath/EPS UW ICRU)
- Orders in a planned state should be entered on Pre Admit Encounter
- Patients need to be "admitted" via Registration/Name band
- Time your lab and x ray orders
- Stat Orders call the Nurse!
- ORCA Help number is 897-ORCA



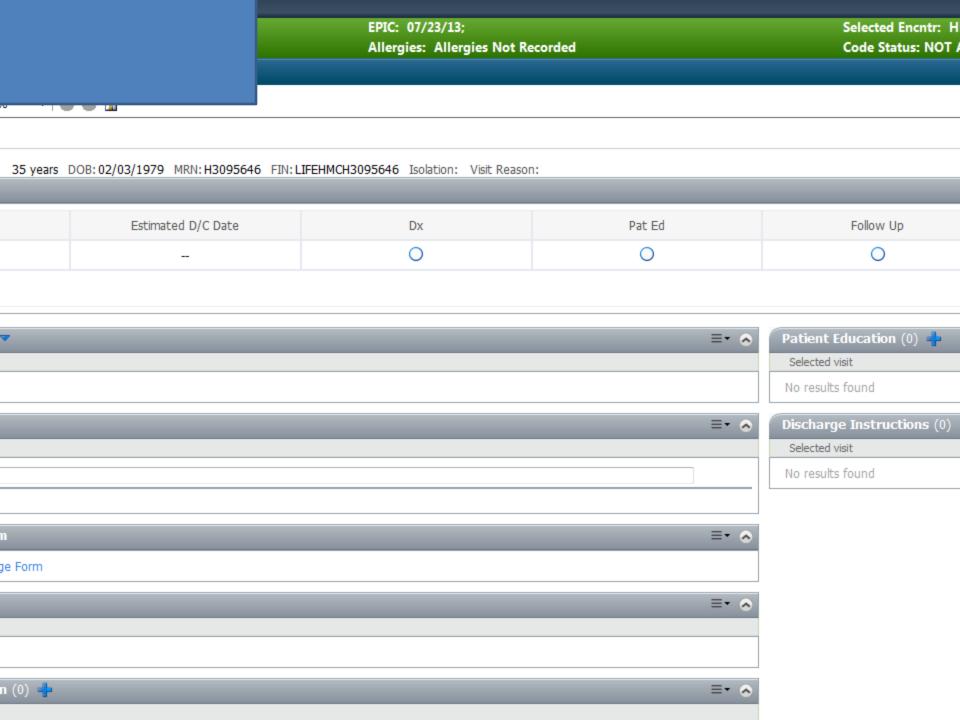
- Discharge scripts generated from Medication Reconciliation in ORCA
- Electronic DC Order in "Discharge Readiness" on all Overnight Patients
- Overnight Patients Discharge Goal 9-11am or earlier



- Post Discharge tests and labs Completed via EPIC
- RN staff will assist as much as possible
- The faster we discharge the sooner we admit!







THANKS!

We Look Forward to Working with You Providing the best Pre and Post Procedural

Care!

Questions

